

Question No.	S.No	Reference Page Number	Clause Number	RFP Reference Statement	Clarification Required	Remarks
	AGENCY 1					
1.	1	86	1st paragraph	Director(Systems) on behalf of Delhi Development Authority invites E-tender for "Selection of Portal Development and Management Agency for Delhi Land Pooling Policy (Delhi-LPP)" in two bid system from the specialized Agencies/Firms having experience 5 years & Average Annual Turnover more than Rs. >= 40 Crores during previous three years (cumulative) as of 31 March 2018.	The mentioned statement contradicts the PQ criteria. In PQ criteria the required turnover is mentioned as 20 crore. Please confirm if the turnover requirement is 20 Cr or 40 Cr ?	Confirmed that the average annual turnover requirement (for the consortium) is INR 20 <u>Cr.</u> Para stands revised as Selection of Portal Development and Management Agency for Delhi Land Pooling Policy (Delhi-LPP) in two bid system from the specialized Agencies/ Firms having experience 5 years & Average Annual Turnover more than Rs. >= 20 Crores during previous three years (cumulative) as of 31 March 2018.
2.	2	2	Clause 5	The bid shall remain valid for <u>180 days</u> from the opening of tender (Technical Bid)	Request you to consider bid validity from the date of Bid opening (PQ).	<u>Accepted</u> : Para stands revised as "The Bid shall remain valid for 180 days from the date of opening of tender (Pre-Qualification) "
3.	3	4	Clause 23	Performance Bank Guarantee	PBG is asked for entire project value initially. Request you to change the same and separate the PBG for Development fee and O&M phase. O&M PBG can be given before the start of the period.	Agreed. PG for Development Component need to be submitted initially. PG for O&M phase to be submitted just before commencement of O&M phase. However, PBG for Development Fee will be released only after the PBG for

						O&M Phase is submitted to DDA and accepted by DDA.
4.	4	5	Clause 30(ii)	Annual O&M Fee	Please provide clarification on O&M fee. Will the fee be paid on quarterly basis or yearly? Our understanding is it will be paid quarterly. Please confirm.	Clarified that O&M Fee will be paid on quarterly basis as given in RFP.
5.	5	7	Clause 3	Hard copy submission	Do we have to submit hardcopy of the tender? If yes. Please mention the deadline for hard copy submission?	No Hard copy to be submitted.
6.	6	15	Clasue C (2)	Application UAT	As per the deliverables. UAT phase will come after the system testing, integration testing etc., This is already captured in clause D.2 and hence remove clause C.2.	Yes. Clause C.2 is merged with Clause D.2. Clause C.2 stands deleted.
7.	7	16	Clause IV	Payment Milestone	Please consider payment milestone breakup as 10%, 10%, 25%, 35% and 25%. This is required to maintain positive cash flow for the project. We see 15% of the contract value is taken as security deposit + PBG which we believe will reduce the risk of authority on the payments.	As per RFP.
8.	8	19	Clasue 2	PQ Clause 2	We can't find any consortium template as Annexure in the RFP. Can the bidder propose the template as it is not	Available as per Annexure 15 and 16.

					mentioned in the RFP?	
9.	9	General		PQ and TQ	Request you to consider projects completed within 5 years from bid submission date instead of 31st March 2018. Projects experiences which completed in last year can also be used with this change.	Agreed : both in PQ and TQ projects completed within 5 years from "bid submission date" instead of "31st Mar 2018" wherever it occurs in the documents related to Project experiences.
10.	10	40	Point Number 4	The Tenderer / Lead Member of Consortium should be in the business of System Integrator (Roll-Out Single Window Application) for the last 5 years as of 31st March 2018 (FY 17-18, FY 16-17, FY 1516, FY 14-15, FY 13-14).	Request you to consider the below change as major scope of the work is related to web based application development. The Tenderer / Lead Member of Consortium should be in the business of System Integrator (roll out of web based Single Window Application) for the last 5 years of 31st March 2018 (FY 17-18, FY 16-17, FY 1516, FY 14-15, FY 13-14).	Agreed. The Tenderer / Lead Member of Consortium should be in the business of System Integrator (roll out of <u>web based</u> Single Window Application) for the last 5 years of 31st March 2018 (FY 17-18, FY 16-17, FY 1516, FY 14-15, FY 13-14).
11.	11	41	Point Number 10	The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land	The project experience scope given is confusing as Multiple definitions such as 1. Turnkey GIS project 2. Total Solution provider & System Integration 3. PDMA are given. Request you to please make it Application Development with GIS	Agreed. Amended as "The Tenderer/ Consortium shall have experience of having executed/ operationalized relevant Turnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including

				<p>Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14)): -</p>	<p>integrations using Maps with Helpdesk support for ULBs or government Agencies. Altered clause as below:</p>	<p>their Maintenance, in last 5 Years as on bid submission date: -"</p>
12.				<p>a. One project of value >= INR 5 Cr. of estimated value or b. Two projects of value >= INR 3 Crores of estimated value each but < INR 5 Cr. or c. Three Projects of value >= INR 2 Crore of estimated value each but < INR 3 Cr. or d. 5 Projects of value >= INR 1 Crore of estimated value each but < INR 2 Cr. (Specifically each project should have components of Software development, Portaldevelopment, GIS based Maps, Helpdesk and Application related training necessarily for this project)</p>	<p>The Tenderer/ Lead Member of the Consortium shall have experience of having executed/ operationalizedrelevantTurnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including their Maintenance, in last 5 Years as on bid submission date: -</p> <p>a. One project of value >= INR 5 Cr. of estimated value or b. Two projects of value >= INR 3 Crores of estimated value each but < INR 5 Cr. or c. Three Projects of value >= INR 2 Crore of estimated value each but < INR 3 Cr. or d. 5 Projects of value >=</p>	

					INR 1 Crore of estimated value each but < INR 2 Cr. (Specifically each project should have components of Software development, Portal development, GIS based Maps, Helpdesk and Application related training necessarily for this project)	
13.	12	42	13	<p>The Tenderer/ Lead Member (in case of Consortium) must have minimum 200 technically qualified human resources as on 31st March 2018 for this project.</p> <p>Appropriate Certifications are necessary for the top Ten Resources handling different Areas of Projects.</p>	<p>Request you to consider below change as this tender is related to GIS based Application Development.</p> <p>The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with at least 10 in GIS Technology, as on Bid Submission Date available with the firm.</p>	<p>Accepted partially as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with at least 10 in GIS Technology, as <u>on Bid Submission Date</u> available with the firm. "</p>
14.	13	24	4	<p>Empanelment Bidder having empaneled with any one State/Central government agencies for eGovernance project works or GIS/Survey scope of Works (valid as on date of Bid submission).</p>	<p>Request you to consider below change as most of the government agencies only call for empanelment for development of software Applications.</p> <p>Sole Bidder/ Lead Bidder in case of consortium having empaneled with any one State/Central government agencies for WebApplication Development works or</p>	<p>Empanelment <u>is replaced</u> with "Government projects undertaken" Sole Bidder/ Lead Bidder in case of consortium having undertaken or being working on projects with any one State/Central government agencies for Web Application Development works or GIS/Survey scope of Works (valid as on date of Bid submission).</p>

					GIS/Survey scope of Works (valid as on date of Bid submission).	
15.	14	24	5	Experience of end-to-end Total Service Provision: · for bespoke e-governance projects, similar online single window systems, including software development, operations and maintenance related services for Local Body/Ministry/Government Department/Planning Authority/Development Authority/PSU; · The projects should not be of a value of less than INR 1.0 Crore;· The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on 31st March 2018)	Request you to consider the below change for wider participationExperience of end-to-end Total Service Provision: · for bespoke e-governance projects, similar Web based single window systems, including software development, operations and maintenance related services for Local Body/Ministry/Government Department/Planning Authority/Development Authority/PSU; · The projects should not be of a value of less than INR 1.0 Crore;· The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on Bid Submission Date)	Accepted: "Experience of end-to-end Total Service Provision: · for bespoke e-governance projects, similar Web based single window systems, including software development, operations and maintenance related services for Local Body/Ministry/Government Department/Planning Authority/Development Authority/PSU; · The projects should not be of a value of less than INR 1.0 Crore;· The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on Bid Submission Date) " .
16.	15	24	6	Experience of using opensource platforms: Development of bespoke e-governance projects or single window systems , for Local Body/Ministry/ Government Department/Planning Authority/PSU using open source platforms	Request you to consider the below change for wider participationExperience of using opensource platforms: Development of bespoke e-governance projects or web basedsingle window systems, for Local Body/Ministry/	Accepted: "Experience of using opensource platforms: Development of bespoke e-governance projects or web based single window systems, for Local Body/Ministry/ Government Department/Planning Authority/PSU using open source platforms "

					Government Department/Planning Authority/PSU using open source platforms	
17.	16	24	7	<p>Spatial Data: Experience in development and handling of GIS based maps for Government or its Autonomous/ PSU/Subordinate organisation/ Local Bodies etc., in India:</p> <ul style="list-style-type: none"> · Projects should have been commissioned in the past 5 Financial years (as on 31 March 2018) 	<p>Request you to consider the below change for wider participation</p> <p>Spatial Data: Experience in development and handling of GIS based maps for Government or its Autonomous/ PSU/Subordinate organisation/ Local Bodies etc., in India:</p> <ul style="list-style-type: none"> · Projects should have been commissioned in the past 5 Financial years (as on bid submission date) 	<p>Accepted: "Spatial Data: Experience in development and handling of GIS based maps for Government or its Autonomous/PSU/Subordinate organisation/ Local Bodies etc., in India: · Projects should have been commissioned in the past 5 Financial years (as on bid submission date)".</p>
18.	17	25	8	<p>Past Experience in implementation of GIS based & Integrated Property and Land Parcel based Management System, completed and operational for Government or its Autonomous / PSU/Subordinate organisation/ Local Bodies etc., in India: · The projects should not be of a value of less than INR 1.0 Crore; · The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on 31 March 2018)</p>	<p>Request you to consider the below change for wider participation</p> <p>Past Experience in implementation of GIS based & Integrated Property and Land Parcel based Management System, completed and operational for Government or its Autonomous / PSU/Subordinate organisation/ Local Bodies etc., in India: · The projects should not be of a value of less than INR 1.0 Crore; · The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on bid submission date) "</p>	<p>Accepted: "Past Experience in implementation of GIS based & Integrated Property and Land Parcel based Management System, completed and operational for Government or its Autonomous / PSU/Subordinate organisation/ Local Bodies etc., in India: · The projects should not be of a value of less than INR 1.0 Crore; · The project should have been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on bid submission date) "</p>

					been in operations for at least 1 year; · Projects should have been completed in the last 5 financial years (as on bid submission date)	
19.	18	General		Financial template BOQ_472441.Xls	Excel macro in BoQ shared as part of the tender documents is not functioning properly. The values are not carried to the summary sheet. Please check and correct.	Clarified that : Summary sheet to be manually filled.
20.	19	Pg. 38	Payment Milestone	Payment Milestone	For 3. Application Design and Development, and UAT Approval by DDA, tentative timeline should be ED + 15 For 4, Go-Live Acceptance, tentative timeline should be ED + 19 This is to align payment milestone to the project schedule.	Accepted: Payment Milestone is modified as : 3. Application Design and Development, and UAT Approval by DDA, tentative timeline: ED + 15; 4. Go-Live Acceptance, tentative timeline: ED + 19;
	AGENCY 2					
21.					After going through the tender document we have observe that DDA has not considered the following guidelines of CVC for experience & turn over criteria " i) Annual financial turnover during the last 3 years, ending 31st March of the previous financial year, should be at least 30% of	As Per RFP

					the estimated cost.	
22.					ii) Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following:	As PER RFP
23.					a. Three similar completed works costing not less than the amount equal to 40% of the estimated cost. Or	As PER RFP
24.					b. Two similar completed works costing not less than the amount equal to 50% of the estimated cost.	As PER RFP
					or	
25.					c. One similar completed work costing not less than the amount equal to 80% of the estimated cost.	As PER RFP
26.					iii) Definition of "similar work" should be clearly defined.	"Similar work" is clarified as "Similar Online Web Based Single Window System including Software Development, Operations and Maintenance related services".
27.					Technical marking scheme is contradiction of Pre-qualification and in spite of meeting the PQ criteria no MSME vender will get 80 marks.	As PER RFP
28.					Qualification marks are also very high request to keep marks reasonable for	Agreed. Annexure-2: 3.2 Criteria for Technical Evaluation :

					competition	<p><u>Modified as:</u> (iv) Technical Evaluation Marking</p> <p>(Bidder has to score 60% or above in each Categories A., B., C. and D., and final score (Categories A., B., C., and D.) shall be <u>>= 70 Marks out of 100</u> to qualify for Financial bid opening. Even if one Resource Person's Profile (provided) does not meet the specified Profile Requirements, the Bidder will not be considered for Financial Bid Opening.)</p>
29.					Request not to support big companies , DDA will force to award contract on very high cost	As PER RFP
30.					Without any advantage . MSME and Start-ups are doing very good work in IT and most of the big IT companies are not able to get single order from government sectors where ever	As PER RFP
31.					Equal opportunity was given to start-ups & MSME companies	As PER RFP
32.					Request to modify the PQ and technical marking criteria so that we can also participate and this tender and able to submit our best offer to DDA.	Changes have been suggested for PQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87, 103 of this corrigendum.

	AGENCY 3					
33.					<p>The general observation is that the eligibility criteria mentioned in these tenders are in a way potentially restricting competition especially is seen together with the marking systems proposed for technical evaluation. This appears to be in variance and violation with generic procurement related and other guidelines of Government of India.</p>	<p>Changes have been suggested for PQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87, 103 of this corrigendum.</p>
34.					<p>The marking system for technical evaluation as proposed shall favour certain vendors in an undue manner and will definitely be constraining organizations that are classified Start-ups and/or MSME under various guidelines of Government of India</p>	
35.					<p>(b) Additional Marking for higher turnover, net-worth, project value and other conditions are not justifiable.</p>	
36.					<p>(c) Eligibility and evaluation conditions in the given format are skewed in favour of developer companies and companies already in</p>	

					possession of suitable products will not be able to get a fair attention – which is also not in the overall interest of project and organizational objectives.	
37.					(d) Even though the requirement for resources in the Tender No. F10 (40)2018/Sys for “Selection of Portal Development and Management Agency for Delhi-Land Pooling Policy (Delhi-LPP)” is 10 (ten) only but the eligibility criteria has been kept as 200 resource on bidder company payroll. It appears to be favourable for certain type of bidding companies only and restraining companies defined under Start up and MSME programs of Government of India.	Accepted partially as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, <u>as on Bid Submission Date</u> available with the firm. "
38.					(e) Scope of Work in the tenders are at times overlapping in nature that can typically lead to undue duplication, confusion and financial implications.	Kindly refer to Appendix-A given below in this Corrigendum.
39.					(f) Exemptions for MSME and Start-up are not in line with Government of India guidelines.	As PER RFP
40.					May we be permitted to request for the following and thereby giving fair	

					chance to all respondents who can help achieving the objectives of DDA as spelt out in the said tenders:	
41.					1. Consideration for guidelines of CVC, DIPP & Ministry of Micro, Small & Medium Enterprises in respect of turnover, experience, Tender fee and EMD etc.	As PER RFP
42.					2. Consideration for removal ofing additional mark for higher turnover, net worth, project value and condition for Empanelment in Government agencies that are restrictive in nature.	Changes have been suggested for Marking for Networth and Empanelment, in Technical Marking Criteria. Please see Remarks Column of Query No. 14, 74.
43.					3. Calling for either ISO or CMMI certification only giving fair chance to development as well as product companies.	As PER RFP
44.					4. Amendment of conditions that are restricting in any ways.	As PER RFP
45.		Page no 21, Sr. No. 9	Clause 3.1 Pre-Qualification (PQ) Eligibility Criteria	Average Turnover	It is creating an uneven barrier for organisations which are Start-ups and/or MSME under various guidelines of Government of India. This may be modulated to encourage registered Start-Ups and/or MSME participate as envisioned by the	As PER RFP

					Government of India guidelines.	
46.		Page no 23, Sr. No. 1, 2 & 5	Technical Evaluation Marking		Additional Marking for higher turnover, net-worth, project value do not appear to be justified – both from Project/DDA's perspective and for smaller companies including registered Start-ups and/or MSMEs. Marking condition regarding turnover & net-worth value please be removed. We appreciate that Marks should be considered based on Project Experience.	Changes have been suggested for Marking for Network and Empanelment, Project Value etc., inPQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87, 103 of this corrigendum.
47.		Page No 21, Sr. no 9	Clause 3.1 Pre-Qualification (PQ) Eligibility Criteria		Eligibility and evaluation conditions in the given format are skewed in favour of developer companies and companies already in possession of suitable products will not be able to get a fair attention. While we appreciate that development risk for DDA can be reduced considerably by accommodating participation by companies that can offer products without violating due considerations by DDA.	
48.		Page No 22, Sr. no	Clause 3.1 Pre-		We observe that even though the requirement	Accepted Partially as "The Tenderer/ Lead Member (in case

		13	Qualification (PQ) Eligibility Criteria		for resources in the Tender No. F10 (40)2018/Sys for "Selection of Portal Development and Management Agency for Delhi-Land Pooling Policy (Delhi-LPP)" is 10 (ten) only but the eligibility criteria has been kept as 200 resource on bidder company payroll. It appears favouring only large companies and eliminating smaller companies from participation. If the clause can not be eliminated for some or other reasons, it should be brought down to a commensurate level for project requirements.	of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, <u>as on Bid Submission Date</u> available with the firm. "
49.		Page no 20, Sr. No. 8	Clause 3.1 Pre-Qualification (PQ) Eligibility Criteria		Relaxation should be given on CMMI Certification. If the tender is ment only for developer companies, CMMI may be justified but opting for ISO or CMMI (either of) would serve quality concerns for DDA and also for potential participants by broadbasing the competition for the Project.	As PER RFP
	AGENCY 4					
50.		Eligibility Criteria: Page no 20		The Tenderer/Member of Consortium responsible for software development & customization, should have valid	ISO 9001:2015 or CMMI Level 3 can be considered so that we can also	As PER RFP

		and SNo 8		CMMi Level 3 or above, on the date of Bid submission.	participate in this tender	
51.		Eligibility Criteria: Page no 21&S.No. 9		Average Annual Turnover of the Tenderer / All the Consortium Members taken together - from ICT Services (ICT/GIS System Integration projects, Total Solution Provider, ICT Systems Development projects, GIS Systems Development Projects, and their Implementation Work), during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets - shall be greater than or equal to INR 20 Crore (Rupees Twenty Crore only). In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 15 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.	Since DDA is allowing Consortium, hence eligibility should be divided between the Lead member and other members of Consortium. Generally lead member should meet the turn over criteria and partially experience criteria where as other member should meet the experience criteria. Present qualification criteria for Consortium is contradictory and not as per the Consortium philosophy.	Modified partially as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.
52.		Query 3: Page no 21 Sr, No. 10		The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalized relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14))	DDA should encourage the competition rather than restricting by keeping unreasonable turn over amount. Further turn over criteria alone should not be criteria ignoring positive net worth & profitability of any organization. Our similar systems are working in prestigious organization of India, operating in similar domain. Please give relaxation and reduce it to 1 Cr. No additional mark should be given on project value for fair competition. Experience should be	Agreed. Amended as "The Tenderer/ Consortium shall have experience of having executed/ operationalized relevant Turnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including their Maintenance, in last 5 Years as on bid submission date: -"

					considered based on the no. of successfully implemented projects in e-governance sector.	
53.		Page no 22&S.No. 13		The Tenderer/ Lead Member (in case of Consortium) must have minimum 200 technically qualified human resources as on 31st March 2018 for this project. Appropriate Certifications are necessary for the top Ten Resources handling different Areas of Projects.	To make the tender more competitive, technical manpower should not be more than 50. Request to amend and relax to 50 resources.	Accepted partially: as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, as on Bid Submission Date, available with the firm. "
54.		Page No 23&Sr. No. 1		Average Annual turnover from ICT Services – Total Solution Provider [ICT System Integration Projects, GIS System Integration project, ICT System Software Development projects, GIS Systems Development Project] in last 3 Financial Years, as on 31 March 2018 (Turnover in Rs. Crores). (Rs. 20 Crore for Bidder / Rs. 15 Crore for Lead Bidder in case of Consortium – Eligibility Criteria	DDA should encourage the competition rather than restricting by keeping unreasonable turn over amount. Further turn over criteria alone should not be criteria ignoring positive net worth & profitability of any organization. Our similar systems are working in prestigious organization of India, operating in similar domain. But we are not fulfilling the turnover criteria. Please give relaxation and reduce it to 1 Cr.	"(Rs. 20 Crore for Bidder / Rs. 15 Crore for Lead Bidder in case of Consortium – Eligibility Criteria)" is modified as (INR 20 Crore for Bidder / INR 7.5 Crore for Lead Bidder in case of Consortium – Eligibility Criteria.
55.		Page No 23 &Sr. No. 2		Net Worth of Bidder Company must be Positive, in last three years as on 31 March 2018, as per the audited Balance Sheet.	No additional mark should be considered for additional Net worth value for fair competition. Criteria should be for positive net worth in last 3 years.	Accepted. See reply to query 74.
56.		Page No 24&Sr.		Empanelment Bidderhaving empaneled with any one	We are not empaneled in State/Central	Empanelment is replaced by "Government Projects

		No. 24		State/Central government agencies for governance project works or GIS/Survey scope of Works (valid as on date of Bid submission).	government agencies. Please relax on this condition so that we can also participate in this bid.	Undertaken".
	AGENCY 5					
57.		Page Number 20	Pre-Qualification (PQ) Eligibility Criteria	The Tenderer/Member of Consortium responsible for software development & customization, should have valid CMMi Level 3 or above, on the date of Bid submission.	For software development company, CMMi Certificate should not be must.	As Per RFP
58.		Page no 21		Average Annual Turnover of the Tenderer / All the Consortium Members taken together - from ICT Services (ICT/GIS System Integration projects, Total Solution Provider, ICT Systems Development projects, GIS Systems Development Projects, and their Implementation Work), during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets - shall be greater than or equal to INR 20 Crore (Rupees Twenty Crore only). In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 15 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.	We are interested to participate in this tender but we are not meeting Average annual turnover criteria/ Turnover mentioned is not as per the govt. guideline. As estimated cost of the project is approx. 3Cr so average turnover will be around 70-80 Lacs as per Govt. rules	Modified as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.
59.		Page no 21		The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider	As the estimated cost of the project is approx. 3 Cr, successfully executed project cost asked in tender is too high. It should be Rs. 35 Lacs for each	"The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator -

			<p>- as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14)): -</p> <p>a) One project of value >= INR 5 Cr. of estimated value OR</p> <p>b) Two projects of value >= INR 3 Crores of estimated value each but < INR 5 Cr. OR</p> <p>c) Three Projects of value >= INR 2 Crore of estimated value each but < INR 3 Cr. OR</p> <p>d) 5 Projects of value >= INR 1 Crore of estimated value each but < INR 2 Cr. (Specifically each project should have components of Software development, Portal development, GIS based Maps, Helpdesk and Application related training necessarily for this project)</p>	project.	<p>Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14)): -"</p> <p>Is amended as "The Tenderer/ Consortium shall have experience of having executed/ operationalized relevant Turnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including their Maintenance, in last 5 Years as on bid submission date: -"</p>
60.		Page no 22	The Tenderer/ Lead Member (in case of Consortium) must have minimum 200 technically qualified human resources as on 31st March 2018 for this project.	DDA is asking 200 manpower on bidder payroll that is 20 times the manpower asked for this project. Total manpower asked should not be more than 25.	Accepted partially: as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, as on Bid Submission Date available with the firm. "

61.		Page No 23	Criteria for Technical Evaluation	Average Annual turnover from ICT Services – Total Solution Provider [ICT System Integration Projects, GIS System Integration project, ICT System Software Development projects, GIS Systems Development Project] in last 3 Financial Years, as on 31 March 2018 (Turnover in Rs. Crores). (Rs. 20 Crore for Bidder / Rs. 15 Crore for Lead Bidder in case of Consortium – Eligibility Criteria	We are interested to participate in this tender, but we are not meeting Average annual turnover criteria/ Turnover mentioned is not as per the govt. guideline. As estimated cost of the project is approx. 3Cr so average turnover will be around 70-80 Lacs	“(Rs. 20 Crore for Bidder / Rs. 15 Crore for Lead Bidder in case of Consortium – Eligibility Criteria)” is modified as (INR 20 Crore for Bidder / INR 7.5 Crore for Lead Bidder in case of Consortium – Eligibility Criteria).
62.		Page No 23	Net Worth	Net Worth of Bidder Company must be Positive, in last three years as on 31 March 2018, as per the audited Balance Sheet.	In this Tender, technical marks are assigned based on Net worth value. That is not fair	Changes have been suggested for Marking for Networth and Empanelment, Project Value etc in PQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87, 103 of this corrigendum.
63.		Page no 24		Experience of using opensource platforms: Development of bespoke e-governance projects or single window systems, for Local Body/Ministry/ Government Department/Planning Authority/PSU using open source platforms	There should be open competition	As PER RFP
	AGENCY 6					
64.				1. Net worth of Bidder/Lead Bidder (in case of Consortium) must be positive in last three years:FY 17-18, FY 16-17, FY 15-16(as per the audited Balance Sheet.	GEL would humbly submit here that, it is a complete subsidiary of Economic Development Corporation Limited (EDC) of the State whose net-worth is Rs.477.23 lakhs as on 31/03/2018. During the	Changes have been suggested for Marking for Networth and Empanelment, Project Value etc in PQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87,
65.				Average Annual Turnover of the Tenderer / All the Consortium		

				Members taken together - from ICT Services (ICT/GIS System Integration projects, Total Solution Provider, ICT Systems Development projects, GIS Systems Development Projects, and their Implementation Work), during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets - shall be greater than or equal to INR 20 Crore (Rupees Twenty Crore only). In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 15 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance.	financial year 2017-18 the sales turnover of EDC was Rs.115.24 crores with a net profit of Rs.56.35 crore.	103 of this corrigendum. Average Annual Turnover Modified as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.
	AGENCY 7					
66.	1	Clause 2.7, Point iv	Payment milestones, Pg 16	Tentative Timelines	The current timelines for delivery of the solution is very less for quality product development. Request you to modify the same to: 1. Signing of consultancy agreement between DDA and PDMA - ED 2. SRS, SDD and FRS Sign off and Plan Review Sign off - ED+8 weeks 3. Application Design and Development, and UAT Approval by DDA - ED+ 20 weeks 4. Go-Live Acceptance: Launch of Portal and Land Pooling Application Interface (Window) after Technical and User testing - ED + 26 weeks 5. Close of Application	<u>Accepted</u> Payment Milestone 3. Application Design and Development, and UAT Approval by DDA, tentative timeline: ED + 15; 4. Go-Live Acceptance, tentative timeline: ED + 19;

					Window (Post Test Phase) for Land Pooling - ED + 30 weeks 6. O&M - 5 Years from close of application	
67.	2	3.1, Point 10	3.1 Pre-Qualification (PQ) Eligibility Criteria, Point 10, Page 21	<p>The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14))</p> <p>a) One project of value \geq INR 5 Cr. of estimated value b) Two projects of value \geq INR 3 Crores of estimated value each but $<$ INR 5 Cr. c) Three Projects of value \geq INR 2 Crore of estimated value each but $<$ INR 3 Cr. d) 5 Projects of value \geq INR 1 Crore of estimated value each but $<$ INR 2 Cr.</p> <p>(Specifically each project should have components of Software development, Portal development, GIS based Maps, Helpdesk and Application related training necessarily for this project)</p>	<p>Request you to modify the clause to:</p> <p>The Tenderer/ Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14))</p> <p>a) One project of value \geq INR 5 Cr. of estimated value b) Two projects of value \geq INR 3 Crores of estimated value each but $<$ INR 5 Cr. c) Three Projects of value \geq INR 2 Crore of estimated value each but $<$ INR 3 Cr. d) 5 Projects of value \geq INR 1 Crore of estimated value each but $<$ INR 2 Cr.</p> <p>(Specifically each project</p>	<p>Agreed: "The Tenderer/ The Consortium shall have experience of having executed/ operationalized relevant Turnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including their Maintenance, in last 5 Years as on bid submission date: -"</p>

					should have any three components: Software development, Portadevelopment, GIS based Maps, Helpdesk and Application related training necessarily for this project)	
68.	3	4.5	Penalty Clause	Penalty Clause, Page 30	Request you to please cap the overall penalty at 10% of contract value.	As PER RFP
69.	4			General Query	Please clarify: 1. The DC & DR to host the Application will be provided by the Client? 2. Maintenance of DC & DR will be done by the Client? 3. Configuration, Installation, O&M of DC/DR will be handled by the Client? 4. SLA with regards to DC & DR will be taken care by the Client? 5. For any downtime required with regards to DC/DR operations will be duly informed by Client to bidder? 6. System Software licenses required for the application will be procured, provided and maintained by the Client? 7. Any other compute (DC/DR) required for successfully running the application during O&M period will be provided by the Client? 8. Please mention the RTO/RPO for DC/DR? And it will be maintained by the Client? 9. Data replicatin and backup will be handled and	Clarified that following are vendor responsibility : 1. The DC & DR to host the Application; 2. Maintenance of DC & DR; 3. Configuration, Installation, O&M of DC/DR ; 4. SLA with regards to DC & DR ; 5. For any downtime required with regards to DC/DR operations will be duly informed by selected bidder and client, and be mutually agreed in written; 6. System Software licenses required for the application will be procured, provided and maintained by the Client . 7. Any other compute (DC/DR) required for successfully running the application during O&M period. 8. RTO/RPO for DC/DR to be maintained. 9. Data replication and backup .

					maintained by the client?	
70.	5				Please specify: 1. Who will procure/provide and maintain Email or SMS gateway?	By the Vendor. Please refer to Clause 2.7 iii b, Annexure-1.
71.	6				Please specify: 1. What will be the concurrent users hitting the application?	About 50 concurrent users.
72.	7				Please clarify:1. If Helpdesk is to be provisioned for application support?2. If Yes; then please share it's operational details like resources and their salaries, working hours, type of support they have to provide, seating and infra and other relevant details?3. Please mention who will provide the IT & Non-IT infrastructure required for Helpdesk?	As per RFP CLAUSE 2.5 (iii), Annexure-1.
	<u>AGENCY 8</u>					
73.		Page no 23, Sr. No. 1	Technical Evaluation Marking	Additional Marking for higher turnover are not justifiable.	Maximum Marks should be considered on minimum Average Annual Turnover.	As per RFP
74.		Page no 23, Sr. No. 2	Technical Evaluation Marking	Additional Marking net-worth are not justifiable.	Maximum Marks should be considered on positive networth.	Changes are made as follows: - 1. Marks for Networth <u>are</u> deleted 2. Bidders Profile will <u>now</u> have 20 Marks 3. 5 Marks will be added to "D: Resource Profile:." <u>The marking of Resources' CVs shall</u>

						<p style="text-align: right;">now be as follows: -</p> <p>Relevant CVs: Team Leader – 4 marks Software Development Lead/ Lead Coder – 4 marks User Experience and Interface Expert – 2 marks Database Management Expert – 2 marks Spatial Data Management Expert – 2 mark Data Security Expert – 1 mark</p>
75.		Page no 23, Sr. No. 3	Technical Evaluation Marking	Marking for Certification and Credentials	Marking should be for ISO 9001:2015 3 Marks and for CMMI3 2 Marks	<u>Modified as</u> : ISO9001-2015 and CMMIL3 : 3 marks
76.					Since consortium is allowed, kindly elaborate the technical and financial criteria for consortium members. and also impact on marking criteria	<p>Changes have been suggested for Marking for Networth and Empanelment, Project Value etc in PQ and Technical Marking Criteria. Please see Remarks Column of Query Nos viz., 17,18, 28, 37, 48,51,52,53,54,58,59, 60,61,65, 67, 74,77, 79, 84, 87, 103 of this corrigendum.</p> <p>Average Annual Turnover</p> <p>Modified as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.</p>

	AGENCY 9					
77.		Page No. 21 Sr. No. 10	Clause No. 3.1	The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalized relevant projects in last 5 Years (FY 17- 18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14)): - a) One project of value >= INR 5 Cr. of estimated value (OR) b) Two projects of value >= 22 INR 3 Crores of estimated value each but < INR 5 Cr. (OR) c) Three Projects of value >= INR 2 Crore of estimated value each but < INR 3 Cr. (OR) d) 5 Projects of value >= INR 1 Crore of estimated value each but < INR 2 Cr. (Specifically each project should have components of Software development, Portal development, GIS based Maps, Helpdesk and Application related training necessarily for this project)	Queries: If we are bidding as a consortium, any member of the consortium can provide these eligibility documents or only Lead bidder should give. Please clarify. Request: If the bidder participating as a consortium, kindly allow the member whose is responsible for respective solutions may qualify the conditions.	Accepted. The Consortium can jointly meet the eligibility conditions. The Paragraph is amended <u>as</u> : "The Tenderer/ The Consortium shall have experience of having executed/ operationalized relevant Turnkey GIS based IT Application development Project in India or Overseas as a Portal Development and Management Agency (PDMA) (Total Solution provider) with software/application and GIS based implementation including their Maintenance, in last 5 Years as on bid submission date: -"
	AGENCY 10					
78.		Page No. 21		The Tenderer/ Lead Member of the Consortium shall have experience of executing Turnkey GIS based IT	Can other projects with similar capability be considered as part of	Yes. Project with similar capability will be accepted.

				Project over multiple location in India or Overseas as System Integrator - Total Solution provider - as a Portal Development and Management Agency (PDMA) for processing of the land pooling applications through ICT Services including software/application implementation, GIS based Land Management System, and their Maintenance), and should have executed / operationalised relevant projects in last 5 Years (FY 17-18, FY 16-17, FY 15-16, FY 14-15 and FY 13-14)):	previous work experience other than Land Pooling Applications? Many GPS companies work on various flavours of GIS based projects, Land Pooling is one of them. We request you to consider other domain of GIS projects as well to increase competitiveness of the bid.	
79.		Page No. 22		The Tenderer/ Lead Member (in case of Consortium) must have minimum 200 technically qualified human resources as on 31st March 2018 for this project.	Can this condition be reduced to 100 technically qualified human resources as many companies in the desired turnover requirement will not have 200+ manpower available.	Accepted : as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, as on Bid Submission Date , available with the firm. "
80.		Page No. 13		Capacity building of DDA officials: PDMA will be responsible to conduct workshops and other training, handholding activities for the DDA personnel, as well as providing on-the-job training in data entry and verification, preparation of reports, system maintenance and upgrading, etc.	Can you please clarify total number of trainings that need to be arranged along with the number of personnels who need to be trained? Are trainings only in scope till Application Go-Live and initial days of usage or it will be required for anytime during 5 years of project?	Capacity building of DDA officials: PDMA will be responsible to conduct 3 workshops (2-day duration each with hands on experience) to sensitize around 100 identified (relevant) DDA officials to the features, use cases and applications of the portal. Training for operating the portal, data entry and verification, preparation of reports, system maintenance and upgrading and basic trouble shooting will be provided to 20 DDA personnel

						through on-the-job and classroom training methods, by providing required training materials for capacity building and competency development on the Land Pooling Policy Portal developed under this Contract. During O&M Phase too, Capacity Building of DDA officials are required to be provided to facilitate operational continuity of the Portal.
81.		Page No. 9		High value secured payment gateway for various fees and charges	E-payment gateways usually carry certain transaction charges as per RBI norms. Those charges need to be passed on to the users while making the payment or will department consume any such charges?	as per RFP clause 2.7(iii) (B) of Annexure-1.
82.		Page No. 24		Spatial Data: Experience in development and handling of GIS based maps for Government or its Autonomous/ PSU/Subordinate organisation/ Local Bodies etc., in India: Projects should have been commissioned in the past 5 Financial years (as on 31 March 2018)	Can you please consider reputed private organisations work experience as well? Most of the companies are involved with Private Sector and this will help increase competitiveness of the bid.	As per RFP.
83.		Page No. 25		Past Experience in implementation of GIS based & Integrated Property and Land Parcel based Management System, completed and operational for Government or its Autonomous / PSU/Subordinate organisation/ Local Bodies etc., in India: The projects should not be	Can you please consider reputed private organisations work experience as well? Most of the companies are involved with Private Sector and this will help increase competitiveness	as per RFP

				of a value of less than INR 1.0 Crore; The project should have been in operations for at least 1 year; Projects should have been completed in the last 5 financial years (as on 31 March 2018)	of the bid.	
84.		Page No. 41		Average Annual Turnover of the Tenderer / All the Consortium Members taken together - from ICT Services (ICT/GIS System Integration projects, Total Solution Provider, ICT Systems Development projects, GIS Systems Development Projects, and their Implementation Work), during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets - shall be greater than or equal to INR 40 Crore (Rupees Forty Crore only).	On page 41 as part of Annexure 5, minimum average annual turnover has been asked as 40 CR. However on page 23 as part of Technical Evaluation Marking, minimum average annual turnover from ICT projects has been mentioned as 20 CR. Can you please modify the condition in Annexure 5 to reflect 20 CR minimum average annual turnover to allow provision of bid for medium scale industries?	Confirmed: that the average annual turnover requirement is INR 20 Cr . Average Annual Turnover Modified as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.
	AGENCY 11					
85.			Criteria for EMD/Tender Fee Exemption for MSME and Startup Companies		As per the GOI directives , Micro, Small & Medium Enterprises Development Act, 2006, Tender fee and EMD should be zero	as per RFP
86.		Page no 20 Sr, No. 8	Criteria under Annexure 2 Eligibility and Evaluation Criteria 2.1 Pre-Qualification	The Tenderer/Member of Consortium responsible for software development & customization, should have valid CMMi Level 3 or above, on the date of Bid submission.	We are product manufacturing company and opted for the applicable quality certification i.e. ISO 9001:2015. Please exclude SEI-CMMiL3 Certification criteria for product	as per RFP

			(PQ) Eligibility Criteria		companies	
87.		Page no 21 Sr, No. 9 & 10		Average Annual Turnover of the Tenderer	<p>i) As per the qualification criteria average turnover of Rs. 20Cr /Rs 15 Crs is very high and almost 7 to 8 times of estimated cost which is not as per the guidelines of Government of India</p> <p>ii) As per CVC guidelines also for better competition , turnover & experience criteria should not be more than 1/3rd of total estimated cost.</p> <p>iii) As per CVC guideline, three similar completed works costing not less than the amount equal to 40% of the estimated cost.</p> <p>iv) For Consortium, turnover of lead partner should be considered and other members should meet the experience criteria otherwise what is the use of Consortium ?</p> <p>Request to change the turnover & experience criteria accordingly</p>	<p>Average Annual Turnover</p> <p>Modified as : In case of Consortium bidding, the Lead Member must have Average Annual Turnover of at least INR 7.5 Crore during the last three (3) financial years (FY 17-18, FY 16-17 and FY 15-16) as per the last published balance sheets.</p>
88.		Page no 22 Sr, No.			There is no logic for keeping this condition , this	as per RFP

		13			will not only reduce the competition but ensure participation from big companies only , which is the against the MSME and Startup policy of Government of India .	
89.		Bidder's Profile (25) Page No 23 Sr. No. 1 Bidder's Profile (25) Page No 23 Sr. No. 2	Criteria for Technical Evaluation (Technical Evaluation Marking)	Net Worth	No additional mark should be allotted for additional turn over . This is a clear cut violation of Government's guidelines & intention of reducing competition . Lowest pre-qualified vender will have disadvantage of 7 Marks	As per RFP.
90.		Bidder's Profile (25) Page No 23 Sr. No. 2		Net Worth	Only positive net worth rather than amount should be criteria. No additional mark should be allotted for additional net worth . This is a clear cut violation of government guidelines & will reduce the competition . As per marking lowest net worth pre-qualified vender will have disadvantage	Accepted. Please see reply to query 74.
91.		Page no 24 Sr. No 6		Experience of using opensource platforms:	DDA should not restrict the technology platform . It should be best proven technology & should not be restricted to Open Source Technology. Open source technology is always lacks continues innovation ,upgradation & security	As per RFP. It is clarified that the Land Policy Pooling Portal is to show what is approved and displayed as per the DDA GIS Platform.

					compliances	
92.		Page no 9	Scope of work:	v. Geo-referencing of Land Parcels and associates Attribute Data Sets	Request to provide the details like manufacturer .	No, GPS Coordination collection of revenue plots is not in the scope of Vendor.
93.		2.3.2		Spatial Data Management Platform:	No of licenses, users & specification of existing GIS system Is GPS coordination collection in the scope of Vender ? If yes than complete scope & details specifications are missing ?	Only when the LPP Sectoral Lay-out plans are prepared, the said Plots (so created) need to be geo-referenced.
94.		2.3.3		Digital Work Flow Management	Provide the details/specification of existing digital/manual systems used for building plan/layout sanctions. Also specify either this system is digital or manual ? If manual than how this can be integrated ?	Building Plan Sanction is computerized . Details can be collected from DDA. Bidders are required to study, during SRS phase, for manual system integration. Please also refer to Clause 2.3.1(vii) of Annexure-1 modified as given in Appendix-A.
95.				ii. Designing a digital system for DDA	Need further clarifications for preparation of Entitlement Certificate including maps and drawings prepared by DDA . Is system need to generate the maps & drawings also ? If yes than in what format ? Is mapping software in the scope of vendor ?	Preparation of Entitlement Certificate including maps and drawings prepared by DDA, is in the scope of vendor. Format to be developed at SRS stage. Vendor can use robust open technology GIS tool for this purpose.
96.				viii. Digitization of forms/formats/documents required for various approvals by different agencies.	Request to provide the Quantity and details of forms/formats/documents	For details, please refer to Flow Chart given at Page No. 18 of the RFP Document. Further Details will be made available during SRS Stage, to the selected

						Bidder.
97.				Integration of Single Window System	Request to provide the details/specification of existing online/digital systems used by other departments/agencies for providing approvals and NOCs	creation of robust DMS for linking of all documents is the responsibility of the vendor. Please also refer to Clause 2.3.1(vii) of Annexure-1 modified as given in Appendix-A.
98.				Maintenance of a database of all the received, eligible and rejected applications	Will the documents management system is in the bidder's scope? If yes than please share the no of users and if not than details of existing Document Management System	as per RFP. Please also refer to Clause 2.3.1(vii) of Annexure-1 modified as given in Appendix-A. Vendor is to give solution to manage and maintain application related documents. Vendor will be required to create the Document management & verification system.
99.				iii. Generation of MIS and other reports	Please specify the no of reports and formats?	Selected Bidder is required to study during SRS stage.
100.				The System should be STQC certified	Will STQC certification is in the bidder's scope?	Yes. STQC and CERT-IN certification is in Bidder's scope only.
101.					Please mention the duration of TrainingPlease mention the total no of users and concurrent users who will use this project?Pl share the SLA specifications of hardware, backup software , BPC etc. system for this RFQ to match the SLA with application software.	Capacity building of DDA officials: Bidder will be responsible to conduct 3 workshops (2-day duration each with hands on experience) to sensitize around 100 identified (relevant) DDA officials to the features, use cases and applications of the portal. Training for operating the portal, data entry and verification, preparation of reports, system maintenance and upgrading and basic trouble shooting will be

						provided to 20 DDA personnel through on-the-job and classroom training methods, <u>by providing required training materials for capacity building and competency development on the Land Pooling Policy Portal developed under this Contract. During O&M Phase too, Capacity Building of DDA officials are required to be provided to facilitate operational continuity of the Portal.</u>
	AGENCY 12					
102.					MSME registered vendors are exempted for Tender Fee and EMD As per Government India November 2016 guidelines no turn over and previous experience is mandatory for Start-up vendors Please clarify that above conditions are also applicable in DDA , if not kindly state the reason for same CMMi & ISO certification should not be mandatory . Most of the government department are not equipped for verification or enforcement of these certification process and big companies are using this just for reducing the competition Condition for 200	As per RFP

					resources should not be kept, this is a clear cut biased towards big companies at the cost of Start-up & MSME Request to give chance to all Start-up & MSME technically proven vendors by calling them for technical presentation & system demo etc	
	AGENCY 13					
103.					Our company is doing similar IT projects in various Government Organizations . We would like to participate in this tender . However after going through the tender conditions , our impression is that this tender supports only following vendors :Organization having more than 200 resources(This requirement is not logical since no vendor will keep existing manpower on bench for upcoming Projects)Organization having turnover of 50 Crs + .(As per marking schemes other vendors will be in disadvantage viz a viz vendors with high turnover and net worth)	Accepted: as "The Tenderer/ Lead Member (in case of Consortium) must have minimum 100 Technically Qualified Human Resources with atleast 10 in GIS Technology, as on Bid Submission Date, available with the firm. "

					<p>Consortium Lead member / vendor having turn over Rs 15 Crs + NIC</p> <p>Empanelled vendor Since last 2/3 years we are observing that DDA is coming up with unreasonable qualification criteria and in turn badly suffering and also violating GOI guidelines for MSME and Start-up .DDA's past tenders could not be finalized due to such unreasonable criteria and technical specifications . This is 3rd time that DDA has floated now 4 tenders with different qualification criteria for similar work DDA should support the GOI policy of encouraging the Start-ups & Make in India rather than restricting the competition and eliminating such vendors .Kindly redraft the eligibility criteria as following :</p>	
104.					<p>Either ISO or CMMi certification since rarely any company will have both such certificates .Latest audit certificate should also be asked along with the ISO or CMMi certification</p>	As per RFP
105.					Turnover & experience	As per RFP

					criteria value should not be more than 1/3rd of estimated cost (CVC Guidelines)	
106.					Once Pre-qualification is met than no marks should be kept for additional turn over, experience etc for better competition	As per RFP
107.					Zero tender fee and Earnest Money deposit as per the GOI guidelines for Startup /MSME	As per RFP

APPENDIX A

Modification proposed in various Clauses in Annexure-1 of RFP as follows: -

Clauses	Modification of existing clause/New Clause to be added
Clause 2.1(v)	<p><u>New Clause to be added:</u></p> <p>The Web-based Single Window System developed under this contract will subsume the existing online application facility for land pooling available on the DDA website.</p>
Clause 2.3.1(vii)	<p>Support for submission of various documents and forms at various stages of the land pooling process for obtaining various NOCs, clearances and licenses. <u>Creation of a robust document management system (DMS) linking all documents and uploads to unique application IDs given to each applicant.</u> Support for online tracking of status of application, etc.</p>
Clause 2.3.2(i)	<p>Integration of Web based Single Window System with seamless GIS-based revenue and land mapping database developed by DDA, <u>so as to provide functionality such as queries on the various attributes, area calculations, generation of info graphics and maps, etc.</u></p>
Clause 2.3.2(iii)	<p>Regular updating of GIS based seamless revenue map <u>by overlaying</u> data regarding land parcels that have been pooled, based on applications received. <u>Actual size, shape and position will be as verified by the Revenue Department of Government of NCT of Delhi (GNCTD).</u> Verification of total pooled area in each planning sector through the integrated GIS application.</p>
Clause 2.3.2(v)	<p><u>Integration of final sector plans with the GIS map based on geo-referencing and other data provided by DDA.</u></p>
Clause 2.3.3(ii)	<p>Designing a digital system for DDA to undertake various tasks under the land pooling process. This will include preparation of Entitlement Certificate (including maps and drawings prepared by DDA as part of the land/built up space sharing agreement with landowners/DE/Consortium), customization of model agreements, extracting spatial data on pooled lands, scheduling various site surveys and inspections, etc.</p> <p>Note: The scope of work does not include development of <u>software for automation of</u> building plan or layout plan sanction for DDA. The Single Window System will only <u>be responsible for design of the work flow management system related to these activities and providing</u> integration with the existing digital/manual systems used for building plan/layout sanctions</p>
Clause 2.3.3(ix)	<p>Integration of Single Window System with existing online/ digital/ <u>manual</u> systems used by other departments/agencies for providing approvals and NOCs (e.g. e-filing systems, online building plans approval systems, etc.).</p> <p>Note: The scope of work does not involve development of digital systems for automating the departmental workflows of the various <u>other</u> agencies <u>e.g. DJB, Fire Services, etc.</u> The Single Window System will only provide integration with the existing digital/manual systems used for providing various sanctions.</p>
Clause 2.3.9(v)	<p>The approval workflow should be as per the work flow being followed by DDA hierarchy and other departments/agencies</p>

	involved in the land pooling process. <u>Such workflow rules may change over time and the same will have to be incorporated into the workflow management system built into the portal, through a robust Workflow Engine Process.</u>
Clause 2.4(iv)	Capacity building of DDA officials: <u>PDMA will be responsible to conduct 3 workshops (2-day duration each with hands on experience) to sensitize around 100 identified (relevant) DDA officials to the features, use cases and applications of the portal. Training for operating the portal, data entry and verification, preparation of reports, system maintenance and upgrading and basic trouble shooting will be provided to 20 DDA personnel through on-the-job and classroom training methods, by providing required training materials for capacity building and competency development on the Land Pooling Policy Portal developed under this Contract. During O&M Phase too, Capacity Building of DDA officials are required to be provided to facilitate operational continuity of the Portal.</u>
General	A list of villages and their areas (covered under the Land Pooling Policy Portal) will be made available during the SRS Stage to the selected Bidder.