

**Ref: Appointment of Service Provider for E-Auction Portal Services
Delhi Development Authority, Government of India
(Tender No: F6(37)2019/sys)**

Response No.	Agency Query no.	RFP Document			Content of RFP requiring clarification(s)	Points of clarification	Suggestion for consideration	Remarks by DDA
		Section / Form No	Para No	Page No				
	Agency:1							
1.	1.	Intellectual Property Rights	Clause 79(c)	119	The customized source code with its full rights shall be handed over to the DDA	<p>The tender is being floated for the selection of an agency for providing E-auction Services to DDA for Disposal of Land, Housing Stock as well as other properties on software as a service basis.</p> <p>Since the agency will be conducting e-Auctions for DDA using a certified software it is not clear why the source has to be provided, as it may lead to loss of data security, increase vulnerability and</p>	<p>The Selected agency may be required to get its software audited/ certified by a Government approved agency such as CERT-in.</p> <p>Since DDA is not paying any customization charges to the service provider, the rights of the source code shall not pass on to DDA at any point of time. Therefore, the service provider should not be required to hand over source code to DA; the clause may be amended suitably.</p>	<p>Agreed.</p> <p>As DDA desires to select an agency for providing E-auction Services to DDA for Disposal of Land, Housing Stock as well as other properties on "Software As A Service (SaaS)" basis, and also is not paying any customization charges to the service provider, it is not required to hand over the customised source code with its full rights to DDA,</p> <p>this clause is modified as follows:-</p> <p>"The Selected Agency should get its customised Source Code (for e-Auction services for DDA), audited and certified by Government approved agency such as CERT-IN and STQC .</p>

						increase cost for DDA.		Please refer to the following Clauses of RFP:- <ol style="list-style-type: none"> 1. Clause 8 of Data Sheet 5: Conforming to Standardisation, Testing and Quality Certification (STQC) Requirements. 2. Clause 12 of Data Sheet 8: Compliance and Certifications 3. Clause 15 (iii) of Data Sheet 8: other e-Auction System Requirements 4. Clause 23 of Data Sheet 8: Security Audit of Software & Website 5. Clause 24 of Data Sheet 8 : Website Development and Quality certification”
2.	2	Lien marking mechanism	Point no 29	59	ASP will also provide facility of Lien marking mechanism for EMD. The following shall be the features of the Lien Marking System d) Bidders can Lien Mark any amount available in his account. This is done on E-Auction application. It is further clarified that, in addition, if bidders feel that there is still mismatch in amount, then, during live auction, system should	This proposition wherein the Bank and DDA will know before an auction who is participating in which auction, may lead to loss of transparency in the process.	1. For an end-to-end transparent bidding process, it is desirable that the identity of any prospective bidder is not disclosed either before the start of bidding or during bidding. Therefore, it is desirable that the information of the bidder paying EMD before bidding is not available to anybody and the bidder should not be required to disclose in any form the property or lot for which it intends to bid. Thus, the ideal system for managing EMD should be a fully automated process of forwarding the EMD through electronic payment	Please refer to 25 (h) Clause of Data Sheet 5 of RFP: Feature of e-Auction Module “Feature for bidder to carry-forward EMD amount to another auction if he/she is unsuccessful in a particular auction. Department will get only successful bidders’ EMD. The objective of the process is that the bidder should be able to utilise his resources to participate in maximum number of auctions, without jeopardizing DDA’s interests. The objective is not to earn interest from EMD.

				<p>allow bidder to lien mark</p> <p>Additional amount, apart from initially marked lien amount.</p> <p>e) Bank shall not allow the bidder to withdraw the lien marked amount, unless the lien amount is unmarked by the bidder through E-Auction application. System allow bidder to unmark lien amount during he/she is bidding in any live auction.</p>	<p>modes to one designated bank account of the service provider and the corresponding information about accrual of amount in the designated bank account should be fed to the auction system without any manual intervention. Otherwise leakage of information can't be ruled out and such leakage can always be seen as a reason for bid collusion.</p> <p>It is therefore suggested that EMD submission by lien marking may be replaced with actual EMD submission with service provider and DDA shouldn't be involved in the process of EMD management for auctions (like signing of MoUs with banks).</p> <p>2. Industry best practices such as EMD in the form of e-payment through an automated system without any manual intervention may be more suitable allowing the bidder so as to maintain the anonymity of the bidder while giving him the ease to make decision in real time choose amongst the properties put up for auction.</p>	<p>EMD is only for binding the bidder with his bid, and if he backtracks, DDA can forfeit that amount.”</p> <p>No change. As per RFP.</p>
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							The selected agency may get its system certified to ensure that there is no manual intervention for EMD receipt, accounting, processing and refund.	
3.	3	Scope of Work under this project for E-Auction Portal	Point 8 & 9	54	<p>8. The ASP shall have to provide Electronic Auction services to DDA for a period of 5 years in order to carry out e- Auction in respect of procurement/ disposal of selected range of Works / Goods/ Services. The ASP (Application Software Provider) will host & deploy the electronic Auction service on behalf of DDA, confirming to standardization testing and quality certification (STQC) requirements, enable the users in DDA and its bidders for the use of e- Auction software and provide the service / maintenance, updating during the service period.</p> <p>9. The ASP vendor should be able to provide solutions i.e. e- Auction, Reverse</p>	<p>It is clear that the RFP is for the selection of a service provider who shall provide e-Auction services are for disposal of land, housing stock and other properties of DDA.</p> <p>It is not clear as to how does Reverse auction help in the same.</p>	<p>Reverse Auction is a procurement methodology wherein the price discovery of the least amount is made. The mention of the same may be removed from the RFP.</p>	<p>As per RFP.</p> <p>DDA requires e-Auction (Reverse Auction & Forward Auction) software solution.</p> <p>As per Clause 9 of Data Sheet 5 of RFP, "The ASP is expected to provide suitable algorithm based e-auction solution, facilitating to pay charges for these services provided".</p>

					Auction & Forward Auction separately without dependency on one another. DDA may utilize one or all solutions as per requirement.		
4.	4	Data Sheet 5	24 (h) – (y)	57	<p>24: Expected facilities for full life cycle of Auction</p> <p>It is not understood as to how these features are applicable in the scope of work for conducting e-auction/forward auction for sale of properties.</p> <p>For example, what is meant by Uploading of Bids?</p> <p>Downloading of bids by prospective bidders?</p> <p>What attachments are required along with auction bids?</p> <p>How are such attachments going to affect the bidding process during auction?</p> <p>What is meant by technical evaluation of bid? Etc etc....</p>		<p>These are expected facilities / features for full life cycle of Auction process (tender process).</p> <ul style="list-style-type: none"> • Uploading of Bids: Self explanatory • Downloading of bids by prospective bidders: Self explanatory • Attachments are required along with auction bids: shall be published when the e-auction schedule for an event is announced. • How are such attachments going to affect the bidding process during auction: the e-auction schedule for the event may specify (if required) • What is meant by technical evaluation of bid? Etc: e-auction event shall include (if any). The e-auction software may include such rules (in its rules engine) specified for the forthcoming event. <p>Further details can be sought from Department of Land Disposal, DDA.</p>

						Please provide clarification.		
5.	5	Form J	2	96	A. Functional Requirement of Solution	<p>It is not understood what is meant by manual extension?</p> <p>placing of exit bids?</p> <p>Highest/lowest quality wins?</p> <p>Who are suppliers in the context of this RFP and what are they expected to supply?</p>	Please provide clarification.	<p>It is clarified that the proposed e-Auction software shall have these features incorporated.</p> <p>Manual Extension: to extend the bid event period (if required) from the standard approved event period as announced.</p> <p>Exit Bid: Self explanatory</p> <p>Quality Win: Self explanatory</p> <p>Supplier: bidder who participates in e-auction (forward, reverse) process.</p> <p>FAQs Section of the e-Auction Software shall provide details for appropriate clarification.</p>
6.	6	General				Requested to further extend the date of bid submission till 25/02/2020		Not Accepted.