

Response to Pre-Bid Query for LLP Tender (received on 25 September 2019)

Pre-bid query No.	RFP Document			Content of RFP requiring Clarification (s)	Points of Clarification	Suggestions for Consideration	Remarks of DDA
	Section / Form no	Para no	Page no				
Agency No 1							
1.	Data sheet 7	Point No. 6	65	Customer support 24 X 7	<p>Normally 24x7 cost is atleast 4-5 times the cost of normal working hour support and is used only for mission critical projects like essential services.</p> <p>The O&M manpower noted in RFP will shoot up the project cost manifold.</p>	<p>We suggest that instead of 24X7, DDA considers normal working hours support with anytime portal access to user for logging-in.</p> <p>Kindly confirm.</p>	<p>The Portal operation is 24x7. However, Support Services / Helpdesk should be available during office hours/ office days [Monday – Saturday: 9:00 AM to 9:00 PM] during development stage.</p> <p>During O&M stage, support services should be available during normal Office days and Office hours (Monday – Friday: 9:00 AM to 6:00 PM).</p> <p><u>Please read:</u></p> <p>Data Sheet 7 (SLA) – Clause 6 & Data Sheet 8 (Resource Deployment) Clause 6 of this RFP.</p>
2.	Data Sheet -8	Point no. 3 (vi)	68	Server maintenance and DR setup	<p>This too is a big ticket item in terms of cost and needs multi-level consideration. Instead, Portal with future option of DR</p>	<p>Kindly review and confirm.</p>	<p>As a part of this project, DR site needs to be established.</p> <p>It is further clarified that Bidder shall provide</p>

					scalability can be considered.		<p>specification for required hardware (Application, Web, Database) Servers & DR Servers and software tools requirements to operationalise DR site.</p> <p>Bidder shall quote license fee for various S/W licenses associated to be installed at DR site.</p> <p>DDA will procure these Hardware Servers as per specifications specified by the Selected Bidder who shall provide necessary handshake during purchase and installation.</p> <p>Hardware Servers maintenance shall be undertaken by DDA.</p> <p>Please see relevant the Financial Bid Format and scope of work as available in the RFP, in this regard.</p>
3.	Data Sheet -1	Point 1, Important Inform	28	Annual escalation rate for O&M = 8%	Annual increase of 8% in the O&M should be considered for both the items	Kindly review and confirm whether this Annual increment of 8%	<p><u>No.</u></p> <p>This Clause is further modified through</p>

		ation /data			mentioned in the FORM –N 9FInanacial Proposal Submission Form)Recurrin g Annual Support Fee (DBMS + Work flow engine + GIS tool) and Annual O&M Fee (M)	will be part of Financial evaluation	Corrigendum No. 1. The Annual escalation rate for O&M is now modified to 5% per annum.
4.	Pre bid clarification published on 03.09.2019	Point no 50	12 & RFP page no. 55	Integrating the system with other on-line systems of DDA	There is a list of system that are under development/RFP stage / Yet to be developed/ developed/ yet to be implemented. Go-live of Implementation of Land Pooling Policy should not be linked with the development/ implementation of other applications which are yet to be developed /implemented. LPP application will be taken without integration with other application and integration activity of such under development application can be taken in the O&M phase in such case.	You are requested to kindly review and confirm.	As per RFP. More Details in this regard shall be provided to the selected Bidder during SRS stage, and frozen for development. We agree that these S/W Applications being developed otherwise are not linked with Go-live of LPP application. However, the successful bidder will have to carry out integration as and when these applications get developed during the project period.

5.	Form O: Ground truthing of Sizra maps and pre bid clarification issued on 20.09.2019		97 of RFP and pag2 2 of pre bid clarification	Ground truthing and verification of Sizra maps require field visit/ survey.	Kindly explain SCOPE and EXTENT of ground truthing and verification required to calculate exact scope of work and effort estimation. We assume there is no requirement of measurement / re-measurement.	Kindly clarify in detail and confirm.	The scope of Work w.r.t. ground truthing would be: (a) establishment of GCP & MCP (b) physical features on the ground such as roads, ponds, rivers, hills, prominent permanent buildings , wells etc., should be matched with the digitized geo-ref. Shajram ap
6.	General			Portal Development	Integration points of Workflow Engine with GIS data	We need DDA to provide listing (with examples) of integration points for Workflow Engine to integrate with GIS Data. In the absence of this listing/detailing , it is difficult to scope and size APIs required for integration.	As per RFP. This may be assessed by Bidder, based on workflow provided in the RFP.
6.	General					DDA needs to give us time to	In order to facilitate Bidders

						diligently work on this RFP, Kindly allow at least 3 weeks' time after clarification issuance	to diligently work on this RFP, the bid submission date is now extended by 2 weeks. The date and time of bid submission is therefore modified as 14 October 2019: 3.30 PM.
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